

Subject Code: MB911

M B A - I Semester [R09] Regular/Supplementary Examinations, February – 2012

Management Theory and Practice

Time: 3 Hours

Max Marks: 60

Answer any FIVE questions. All questions carry EQUAL marks including Q.No.8 is compulsory

- 1) a) Define Management and differentiate between Management and Administration.
b) Briefly discuss the functions of managers.
- 2) a) Elucidate critically contributions of F. W. Taylor to the evolution of management thought. Comment briefly on relevance of F.W. Taylor's contributions in the present days.
b) Briefly explain the role communication in management.
- 3) a) Planning is rationale exercise about futurity of an organization" comment on it. Briefly elucidate processing citing suitable illustrations for each step of the Planning process.
b) "MBO is an effective to achieve organizational objectives" comment on it. Briefly explain the process of MBO with suitable examples.
- 4) a) Define "Organizing" and elucidate briefly principles of Organization. Distinguish briefly differences between formal and informal organizations.
b) Outline in nutshell causes for conflicts between line managers and staff managers in line and staff organization.
- 5) a) "Management includes Leadership" do you agree? Why or Why not? Discuss briefly leadership skills required in a transport service organization.
b) Discuss briefly the process of conflict. What are the techniques do you employ to resolve the conflict in a business organization that manufactures with electronics goods?
- 6) a) "Planning and Control are often thought of as a system, control is also often referred to as a system" comment on it. Briefly explain techniques of control.
b) Briefly discuss feedback system in control
- 7) a) Define Total Quality Management (TQM) explain briefly the evolution of TQM
b) Discuss briefly various TQM practices with suitable illustrations.
- 8) Write brief notes on any three of the following
 - a) Managerial roles
 - b) Henry Fayol Principles of management
 - c) Decision making
 - d) Delegation
 - e) Group dynamics
